

# Quality Policy

L2 Business Consulting employs suitably competent and qualified personnel to provide services to our Customers under the processes defined in the Integrated Management System (IMS).

The Company recognises that our future is wholly dependent on our Customers Satisfaction, and to that end, it is our policy to:

- Work in accordance with the requirements of BS EN ISO 9001:2015, IAEA Safety Standard GSR-Part 2, industry standards and contractual requirements.
- Meet Customers contractual requirements and deliver Customers satisfaction on everything we do.
- Continually improve effectiveness and efficiency in our business processes.

Our management systems are an integral part of our business and our people continually aim to improve the quality of service. In order to ensure that the policy is met, the board of Directors are responsible for:

- Establish measurable business objectives and communicating them to relevant personnel.
- Establishing and developing unity of purpose and direction in working to our stated policy and objectives.
- Creating an internal environment, which actively encourages personnel at all levels to become fully involved in the organisation to enable their abilities to be used for the Company's benefit in achieving our objectives.
- Developing people in the Company with the objective to provide knowledge and skills which together with experience improve their competence.
- Ensuring that decisions are based on the analysis of factual data and information. Developing effective methods of ensuring that the policy is understood, implemented and maintained at all levels in the organisation.

This Quality Policy will be reviewed on an on-going basis by the Board of Directors to ensure that it remains appropriate to our activities.

This Quality Policy and the company's IMS shall apply to all activities we undertake. It shall be communicated and apply to all personnel, suppliers and stakeholders.



**MARK LYONS**  
**MANAGING DIRECTOR**

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